



# KEEPING OUR COMMUNITIES SAFE

## OUR COMMITMENT

- We are committed to ensuring the safety and protection of children and vulnerable people within our community.
- We report all allegations of criminal behaviour to the police.
- We support the National Principles for Child Safe Organisations.

## SUPPORT

We understand how difficult it can be for people who have experienced abuse to make a complaint.

We have developed a Listening to You card, which is available in all our parishes to provide guidance for those wishing to make a complaint.

We want to support you in this process and we can provide access to counselling and support services if needed.

**For more information and assistance contact:**  
[safeguardingenquiries@sydneycatholic.org](mailto:safeguardingenquiries@sydneycatholic.org) or visit  
[www.sydneycatholic.org/safeguarding-and-child-protection/](http://www.sydneycatholic.org/safeguarding-and-child-protection/)

## WAYS TO MAKE A COMPLAINT

### DIRECTLY TO THE ARCHDIOCESE

Complainants to contact us and we will respond in a compassionate manner to your complaint.

### THE POLICE

You can make a formal statement to the police. The police may decide to address your complaint through the criminal justice system.

### NATIONAL REDRESS SCHEME

We have signed up to the National Redress Scheme and are committed to providing redress to survivors. You can contact this scheme by phoning 1800 737 377.

### CIVIL LITIGATION

You can consult a lawyer and make a civil claim for compensation.